

# Knowledge Gap: Supply Chain Students and Employers

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**How to cite this paper:** Bules, K., Curkovic, S., Eckert, P., & Stamper, C. (2019). Knowledge Gap: Supply Chain Students and Employers. *Creative Education*, 10, 814-830.

<https://doi.org/10.4236/ce.2019.104060>

**Received:** March 29, 2019

**Accepted:** April 26, 2019

**Published:** April 29, 2019

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## Abstract

This research aims to identify the gaps between supply chain students and employers for both the preparedness and relative importance of the critical job skills employers seek in graduating students. This research is relevant because students view college as an investment that will pay off through better job placement and higher pay upon graduation. The problem is that some employers feel students do not have the skills necessary to be successful on the job. While there has been extensive research regarding a skills gap in graduating students and common criteria employers use to rank these students, there is minimal research analyzing the gap specifically within supply chain management (SCM). The methodology of this study includes the analysis of existing research and original data collected from a sample of employers and students. The first step involved leveraging existing research to determine the top ten skills employers seek in recent SCM graduates. Next, an electronic survey was created that sought to identify both the feeling of preparedness and relative importance of the predetermined skills. This survey was then sent to a sample of juniors and seniors majoring in SCM and employers that hire students to fill supply chain-related roles. The results of the survey were analyzed to establish if there is a significant difference in responses between students and employers. Finally, recommendations will be given that aim to bridge the gaps. The overall goal of this research is to help students understand expectations of employers and how students can capitalize on their time in college to meet those expectations.

## Keywords

Supply Chain Management, Experiential Learning, Problem-Solving, Employer, Students

## 1. Introduction

APICS (The Association for Operations Management) is the premier member-

ship organization providing education, certification, and career development opportunities to supply chain professionals worldwide. The APICS Certified Supply Chain Professional (CSCP) Learning System and corresponding certification give professionals the knowledge and skills they need to be successful. In recognition of this, APICS developed the Supply Chain Manager Competency Survey and Model to guide individuals considering careers in supply chain management, supply chain professionals seeking to advance their positions, and human resource managers who are hiring in this fast-growing field. In their survey, college freshmen were asked why they chose to attend college, and 86.1% of respondents said a very important reason was “to get a better job.” 72.8% of respondents also shared they pursued college because they wanted to make more money. This number had increased by 28.3% from 1971 to 2014 (Rampell, 2018). These findings by the Higher Education Research Institute at U.C.L.A. demonstrate that young Americans are pursuing higher education with the goal of attaining a better job with higher pay. Unfortunately, achieving this goal has become an increasingly larger investment for students as the cost of tuition continues to rise. The National Center for Education Statistics found that the average yearly cost of tuition at a public, 4-year institution has increased from \$8238 in 1984 to \$18,632 in 2015 (U.S. Department of Education, 2015). With over a \$10,000 increase in tuition costs during the past thirty years, it is vital that students are being properly prepared for a post-graduation career that will provide a return on their investment. However, some employers feel students are underperforming in key areas they seek in job candidates. Employer research conducted by Maguire Associates Inc. found that recent graduates lacked skills such as effective communication, decision making, and analytical capabilities (Fischer, 2013). This indicates students are either not receiving coursework that enhances these skills through their college education, or students could be unaware they are not as proficient as employers expect in these areas. The student-employer disconnect is the primary reason for this exploratory study.

## 2. Data Collection Method

All data was collected through an anonymous online survey created by the authors using Qualtrics survey software. The survey consisted of several non-identifying demographic questions and two sections where participants were asked to rank a series of variables. Both employers and students were recruited for this survey through email. The student email list was obtained from the Integrated Supply Management (ISM) academic advisor and consisted of all juniors and seniors majoring in ISM/SCM during Fall 2018 at Western Michigan University (WMU). Employer contact information was obtained through a professional advisory council that advises the ISM program on curriculum development. All survey participation was completely voluntary.

## 3. Survey Content

This survey was constructed to collect data around common attributes employ-

ers use to rank recent graduates who apply to supply-chain related roles. These attributes were determined using data collected by the National Association of Colleges and Employers (Gray & Koncz, 2017) and The American Production and Inventory Control Society (Supply Chain Manager Competency Model, 2014). Combining information presented by both of these sources, the following attributes were included in the survey:

- 1) College Major
- 2) College GPA
- 3) Study Abroad Experience
- 4) Internship Experience
- 5) Involved in Extracurricular Activities
- 6) Technical Skills
- 7) Written Communication Skills
- 8) Verbal Communication Skills
- 9) Ability to Work in a Team
- 10) Problem Solving

To remove bias from the participant's individual interpretation of attributes, definitions were listed for the following attributes: Technical Skills, Communication Skills, Ability to Work in a Team, and Problem Solving. Employers and students were asked to rank the attributes listed above based on the following statements:

### 3.1. Student Survey

1) "Please rank the following based on how important you believe each attribute is to employers when hiring supply chain management college graduates."

2) "Please rank the following based on how competent/prepared you feel you are in each of the categories."

### 3.2. Employer Survey

1) "Please rank the following based on how important you believe each attribute is when hiring supply chain management college graduates."

2) "Please rank the following based on how competent/prepared you feel students are in each of the categories."

Please refer to **Appendix A** (Student Survey) and **Appendix B** (Employer Survey) to view the full survey.

## 4. Population Description

### 4.1. Student Population

This study was designed to be strictly exploratory in nature, and there was no hypothesis it was trying to prove or disprove. Instead, this study aimed to capture student and employer opinions regarding popular attributes used to rank recent graduates in hiring decisions for SCM roles. There are certain limitations

that may have impacted results of this study. The student study sample does not reflect the true population of all SCM majors at WMU or other schools. The sample of students that participated in this study is derived from the entire population of juniors and seniors majoring in ISM/SCM at WMU. **Table 1** provides basic demographic information for both the population and the study sample.

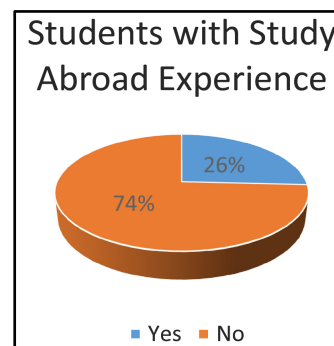
As seen in **Table 1**, there is a slightly higher proportion of seniors represented in the study sample than there is in the true population. Additionally, the proportion of females represented in the study sample is also greater than that of the true proportion.

**Figure 1** and **Figure 2** indicate the proportion of students in the study sample with study abroad experience and/or with internship experience.

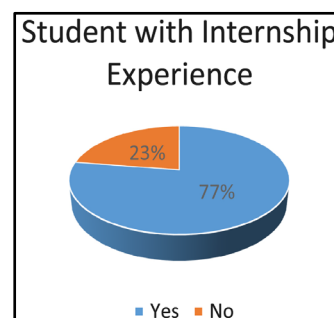
**Table 1.** Demographic information for population and study sample of ISM/SCM majors at WMU.

Demographic Category	Population	Study Sample
Size	n = 226	n = 31
% of Juniors	34.5%	25.8%
% of Seniors	65.5%	74.2%
% of Females	23.5%	45.2%
% of Males	76.5%	54.8%

\*Population data based on fall 2018 supply chain majors at Western Michigan University.



**Figure 1.** Proportion of students with study abroad experience.



**Figure 2.** Proportion of students with internship experience.

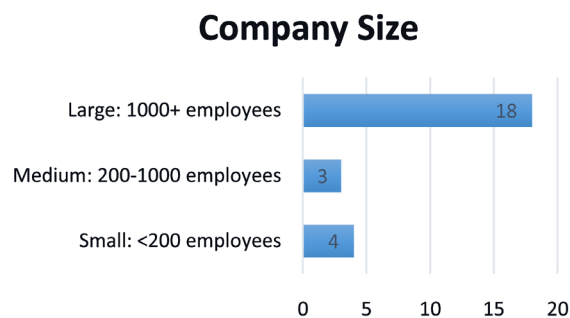
## 4.2. Employer Population

The sample of employers that participated in this study is derived from all employers that commonly recruit students majoring in ISM at WMU. The exact number of employers in the true population is unknown. However, basic demographic information for the study sample consisting of 25 employers is outlined in **Table 2**.

The largest number of employers that participated in this study are in the manufacturing industry (6) followed by the consumer product industry (4) and the food/beverage industry (3). The high number of companies involved in the manufacturing industry is representative of the large number of manufacturing companies located in the Midwest that recruit from WMU. As can be seen in **Figure 3**, 72% of participating employers categorize themselves as a large company, meaning they employ over 1000 people.

**Table 2.** Company industries represented in the study sample.

<i>Company Industry</i>	<i>Number of Companies</i>
Aerospace	1
Banking and Technology	1
Chemical	1
Consumer Products	4
Food/Beverage Industry	3
Home Appliance	1
Horticulture	1
Industrial	1
Industrial Fluid Power	1
Manufacturing	6
Marine	1
Medical Device	1
Numeric Valves	1
Regional Corporate Center	1
Transportation	1



**Figure 3.** Size of companies that participated in the study.

## 5. Data

### 5.1. Summary Statistics—Importance of Attributes

**Table 3** summarizes the response data for both employers and students when asked to rank the importance of the listed attributes in hiring decisions for SCM roles. Results are based on the following scale:

- 1 = Not at all Important
- 2 = Slightly Important
- 3 = Moderately Important
- 4 = Very Important
- 5 = Extremely Important

As seen in **Table 3**, student mean rankings for school-related attributes such as college major, college GPA, study abroad experience, and extracurricular involvement are greater than employer mean rankings of the same attributes. This suggests students place higher importance on school-related activities than employers when applying to full time jobs. On the other hand, employer top four mean rankings are focused on personality-based traits: written communication skills, verbal communication skills, ability to work in a team, and problem solving. This indicates employers place less emphasis on school-related activities and care more about a student's soft skills. Both students and employers have the highest mean ranking for "problem solving" and the lowest mean ranking for "study abroad experience." However, student mean rankings for study abroad experience was 2.55, while employer mean ranking was only 1.85.

**Table 3.** Student and employer response data regarding the importance of listed attributes in hiring decisions.

Importance of Attributes	Employer n = 25			Student n = 31		
	Mean	Median	Standard Deviation	Mean	Median	Standard Deviation
<i>College Major</i>	3.62	4	0.79	4.16	4	0.92
<i>College GPA</i>	3.38	3	0.79	3.77	4	0.91
<i>Study Abroad Experience</i>	1.85	2	0.82	2.55	3	0.94
<i>Internship Experience</i>	4.31	4	0.67	4.55	5	0.61
<i>Involved in Extracurricular Activities</i>	3.08	3	0.96	3.74	4	0.76
<i>Technical Skills</i>	3.96	4	0.9	4.06	4	0.8
<i>Written Communication Skills</i>	4.42	4	0.57	4.1	4	0.86
<i>Verbal Communication Skills</i>	4.46	4	0.57	4.52	5	0.67
<i>Ability to Work in a Team</i>	4.54	5	0.57	4.77	5	0.42
<i>Problem Solving</i>	4.58	5	0.57	4.84	5	0.37

## 5.2. Summary Statistics—Student Competency of Attributes

**Table 4** summarizes the response data for both employers and students when asked to rank the importance of the listed attributes in hiring decisions for SCM roles. Results are based on the following scale:

- 1 = Very Poor
- 2 = Poor
- 3 = Fair
- 4 = Good
- 5 = Excellent

Based on the mean rankings in **Table 4**, students feel they are most competent in their teamwork abilities, while employers viewed their highest competency as internship experience. With the exception of study abroad experience, the student mean ranking for each attribute is higher than the employer mean ranking. This indicates students view themselves as more competent job candidates than the employers do. Additionally, 3 out of the top 4 employer mean rankings of student competency were for school-related attributes (i.e., internship experience, ability to work in a team, and college GPA). This could be attributed to students' high perceived importance of these attributes reflected in the previous table. Students focus their efforts on improving themselves in these areas because they believe these attributes are highly influential in their chances of being hired into a full-time role upon graduation.

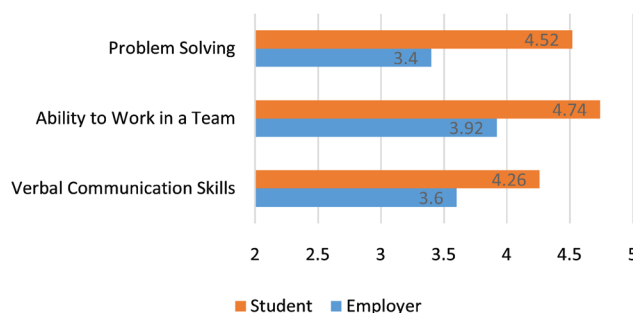
## 5.3. Analysis

**Figure 4** displays the difference between student mean rankings and employer mean rankings of a student's competencies in problem solving, ability to work in a team, and verbal communication skills. These three attributes represent the

**Table 4.** Student and employer response data regarding students' competency of the listed attributes.

Student Competency of Attributes	Employer n = 25			Student n = 31		
	Mean	Median	Standard Deviation	Mean	Median	Standard Deviation
<i>College GPA</i>	3.88	4	0.59	4.35	4	0.65
<i>Study Abroad Experience</i>	2.96	3	0.87	2.32	3	1.63
<i>Internship Experience</i>	4.04	4	0.72	4.23	5	1.07
<i>Involved in Extracurricular Activities</i>	3.64	4	0.69	3.97	4	1.09
<i>Technical Skills</i>	3.4	3	0.63	4.19	4	0.64
<i>Written Communication Skills</i>	3.64	4	0.74	4.29	4	0.58
<i>Verbal Communication Skills</i>	3.6	4	0.63	4.26	4	0.57
<i>Ability to Work in a Team</i>	3.92	4	0.48	4.74	5	0.44
<i>Problem Solving</i>	3.4	3	0.69	4.52	5	0.56

### Student Competency: Employer vs Student



**Figure 4.** Difference between student mean rankings and employer mean rankings of student's competencies.

employer top-ranked attributes in hiring decisions for SCM roles.

Based on two sample t-tests with an alpha level of 0.05, the difference in the mean ranking between students and employers for each attribute is statistically significant (**Appendix C**). This data suggests students are not as prepared as they think they are in employer top-ranked attributes for selecting job candidates.

**Figure 5** compares student mean rankings and employer mean rankings of the importance of study abroad experience in employer hiring decisions.

Although both student and employer lowest-ranking attribute is study abroad experience, there is still a noticeable difference in their mean scores. The data indicates students feel study abroad experience is more important in their overall chances of obtaining employment than employers do. This suggests study abroad experience is not vital for recent graduates to obtain employment in a SCM-related role.

Another notable difference between student and employer views on the importance of attributes can be seen in **Figure 6**.

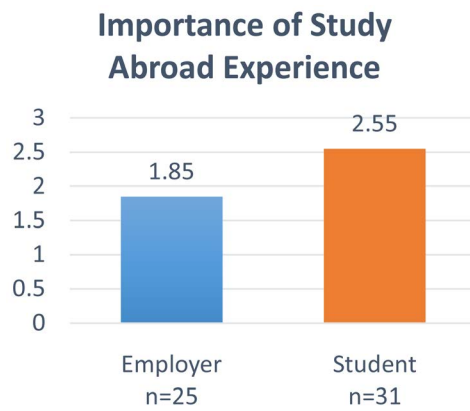
Student mean rankings for the importance of school-related attributes is consistently greater than employer mean rankings of the same attributes. Based on an alpha level of 0.05, a two-sample t-Test reveals all of these differences are statistically significant with the exception of internship experience (**Appendix D**). This indicates students are placing a greater importance on extracurricular involvement, GPA, and major than they need to. The data in this study shows employers actually value communication skills, teamwork abilities, and problem solving skills over these school-related attributes.

**Figure 7** compares student mean ranking and employer mean rankings of student competency in the listed attributes. **Figure 7** shows students feel they are more competent/prepared in areas such as problem solving, technical skills, and teamwork skills than employers believe they are.

## 6. Implications

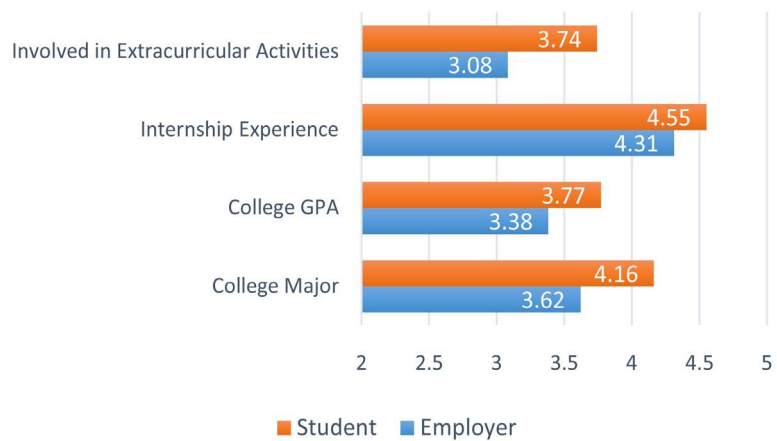
This study was designed to be exploratory in nature, and there was no hypothesis it was trying to prove or disprove. Instead, this study aimed to capture student





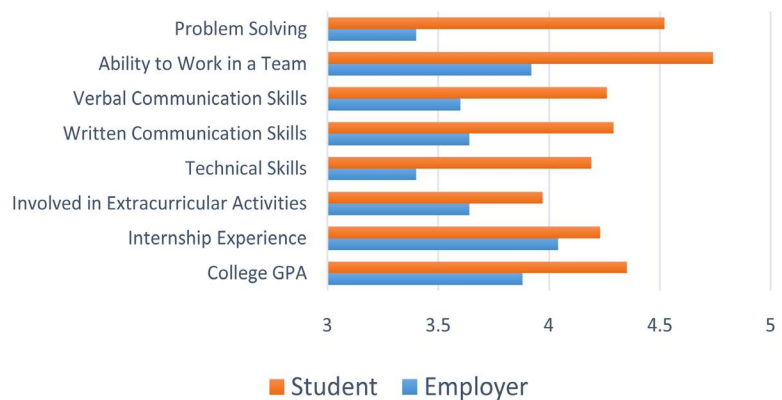
**Figure 5.** Comparison of student and employer mean rankings of the importance of study abroad experience in employer hiring decisions.

## School-Related Attribute Importance



**Figure 6.** Comparison of student mean rankings and employer mean rankings for the importance of school-related attributes.

## Competency Ratings



**Figure 7.** Student mean ranking and employer mean rankings of student competency in the listed attributes.

and employer opinions regarding popular attributes used to rank recent graduates in hiring decisions for SCM roles. Analysis of the data aides in identifying any gaps in these opinions. Understanding where the gap lies is the first step to addressing the disconnect between students and employers in hiring criteria expectations. Based on the analysis, students tend put more importance on school-related attributes than employers do. These attributes include college major, college GPA, study abroad experience, and extracurricular involvement. A possible reason students think this way can be attributed to the atmosphere upheld around a college campus. There is pressure to maintain high grades and display an above-average GPA at the top of one's resume. Additionally, posters, emails, and in-class presentations encourage students to join a multitude of organizations during their college career. However, the employer data suggests employers view skills such as verbal/written communication skills, problem solving, and ability to work in a team as the most important attributes for job candidates. Students may want to focus on developing these skills and conveying them to recruiters through their resume and interviews. Listed below are possible ways in which students can develop these skills:

- Sign up for practice interviews to develop interviewing skills. This will both improve the student's ability to verbally communicate during the interview, and it can help them understand what skills they should try to convey to a potential employer.
- Apply for a case competition. Case competitions focus on solving a real-world business problem by collaborating with a team and presenting the results to a panel of judges. This experience requires a student to use all of the skills mentioned above and will help that student enhance those skills.
- Showcase examples of these skills to employers through work experiences or extracurricular involvements. Although internship experience and extracurricular activities are not at the top of employer attribute rankings, they can be a good way to provide examples of how a student uses the soft skills employers seek to carry out their duties in that role.

Another implication of these results is that study abroad experience is not very important to employers in comparison to the other attributes included in this study. Studying abroad is heavily promoted to students in college, but can be costly for students and difficult to fit in their busy schedules. If a student is unable to go abroad when earning their degree, this data suggests employers will not take that into heavy consideration during their hiring decisions. For nearly every attribute, students ranked themselves as more competent than employers felt they actually were for that attribute. This implies students feel they are more qualified for certain positions than employers view them as. As a result, some students may not be actively trying to improve certain skills that could better their chances of obtaining employment upon graduation. A possible remedy to this problem is increased transparency between employers and students. Employers could be asked to complete an anonymous survey after on campus events such as career fairs regarding where students exceeded their expectations,

and what traits they believe students should develop. Sharing a summary of the results with students and faculty would allow for valuable insights on how students can make themselves a better candidate for potential employers.

## 7. Limitations

There are certain limitations that may have impacted results of this study. The student study sample does not reflect the true population of all SCM majors at WMU or other schools. The proportion of female participants (45.2%) is much higher than the true proportion of females in the program (23.5%). Additionally, the true population of all employers that recruit from the program is unknown, so the study sample may not reflect the views of the entire employer population. Also, participants may have interpreted the attributes in different ways. As a result, their ranking could have been influenced differently than another participant's ranking who held a different view on the attribute.

The analysis portion of this study compares employer results to student results for student competency of hiring attributes. However, the employers may have never interviewed the individual students that participated in the survey. Therefore, their "student competency" ranking may not directly reflect the competency of the students who took the survey. Finally, this survey was voluntary for all participants. The type of person that is willing to complete the survey may differ from those that do not take the time to complete a student survey. Therefore, the beliefs of non-responders may not be captured in the survey results.

## 8. Conclusion

Overall, this study shows some gaps exist between employer and student opinions around attributes used to rank candidates in hiring decisions. Students place greater importance on school-related attributes, while employers favor soft skills such as teamwork abilities and verbal/written communication skills. Additionally, students ranked themselves as more competent in each of the categories than employer ranking of students. This research aimed to increase transparency and demonstrated where the gaps exist between students and employers. When these gaps are minimized, students will better understand the expectations of their future employers and can choose to focus their limited resources on improving the attributes employers view as the most important in their hiring decisions.

## Conflicts of Interest

The authors declare no conflicts of interest regarding the publication of this paper.

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## Appendix A—Student Survey

Please use the following definitions for reference as you complete the survey.

- **Technical Skills**—include, but are not limited to: Excel, SAP, statistical analysis tools, Access.
- **Communication Skills**—“Express information to individuals or groups considering the audience and the nature of the information (e.g., technical or controversial); speak clearly and confidently; organize information in a logical manner; receive, attend to, interpret, understand, and respond to verbal messages and other cues; pick out important information in verbal messages; persuasively present thoughts and ideas.”
- **Ability to Work in a Team**—“Demonstrate a commitment to the mission and motivation to combine the team’s energy and expertise to achieve a common objective.”
- **Problem Solving**—“Demonstrate ability to map processes of possible consequences of decisions, to work out the importance of individual factors, and to choose the best course of action; Develop the capacity to think in a careful and discerning way, to solve problems, to analyze data, and to recall and apply information.”

\*Definitions from APICS: Supply Chain Manager Competency Model.

What year are you in school?

Junior

Senior

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Please specify your gender.

Male

Female

Other

Please rank the following based on how important you believe each attribute is to employers when hiring supply chain management college graduates.

	Not at all important	Slightly important	Moderately important	Very important	Extremely important
College Major	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
College GPA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Study Abroad Experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Internship Experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Involved in Extracurricular Activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Technical Skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Written Communication Skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Verbal Communication Skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to Work in a Team	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Problem Solving	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please rank the following based on how competent/prepared you feel you are in each of the categories.

	Very Poor	Poor	Fair	Good	Excellent
GPA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Study Abroad Experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Internship Experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Involved in Extracurricular Activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Technical Skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Written Communication Skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Verbal Communication Skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to Work in a Team	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Problem Solving	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### Appendix B—Employer Survey

Please use the following definitions for reference as you complete the survey.

- **Technical Skills**—include, but are not limited to: Excel, SAP, statistical analysis tools, Access
- **Communication Skills**—“Express information to individuals or groups considering the audience and the nature of the information (e.g., technical or controversial); speak clearly and confidently; organize information in a logical manner; receive, attend to, interpret, understand, and respond to verbal messages and other cues; pick out important information in verbal messages; persuasively present thoughts and ideas.”
- **Ability to Work in a Team**—“Demonstrate a commitment to the mission and motivation to combine the team’s energy and expertise to achieve a common objective.”
- **Problem Solving**—“Demonstrate ability to map processes of possible consequences of decisions, to work out the importance of individual factors, and to choose the best course of action; Develop the capacity to think in a careful and discerning way, to solve problems, to analyze data, and to recall and apply information.”

\*Definitions from APICS: Supply Chain Manager Competency Model

What is the size of your company?

Small: <200 employees

Medium: 200-1000 employees

Large: 1000+ employees

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Please specify which industry your company is in.

Please rank the following based on how important you believe each attribute is when hiring supply chain management college graduates.

	Not at all important	Slightly important	Moderately important	Very important	Extremely important
College Major	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
College GPA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Study Abroad Experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Internship Experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Involved in Extracurricular Activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Technical Skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Written Communication Skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Verbal Communication Skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to Work in a Team	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Problem Solving	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please rank the following based on how competent/prepared you feel students are in each of the categories.

	Very Poor	Poor	Fair	Good	Excellent
College GPA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Study Abroad Experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Internship Experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Involved in Extracurricular Activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Technical Skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Written Communication Skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Verbal Communication Skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to Work in a Team	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Problem Solving	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Appendix C—Two Sample T-Tests: Student Competency

### 1) Attribute: Verbal Communication Skills—Student Competency

Variable 1 = Employer Ranking

Variable 2 = Student Ranking

Ho:  $\bar{x}_1 = \bar{x}_2$

Ha:  $\bar{x}_1 \neq \bar{x}_2$

t-Test: Two-Sample Assuming Unequal Variances		
Attribute: Verbal Communication Skills		
	Variable 1	Variable 2
Mean	3.6	4.258064516
Variance	0.416666667	0.331182796
Observations	25	31
Hypothesized Mean Difference	0	
df	49	
t Stat	3.979146657	
P(T<=t) one-tail	0.000114051	
t Critical one-tail	1.676550893	
P(T<=t) two-tail	0.000228101	
t Critical two-tail	2.009575237	

## 2) Attribute: Ability to Work in a Team—Student Competency

Variable 1 = Employer Ranking

Variable 2 = Student Ranking

Ho:  $\bar{x}_1 = \bar{x}_2$

Ha:  $\bar{x}_1 \neq \bar{x}_2$

t-Test: Two-Sample Assuming Unequal Variances		
Attribute: Teamwork		
	Variable 1	Variable 2
Mean	3.92	4.741935484
Variance	0.243333333	0.197849462
Observations	25	31
Hypothesized Mean Difference	0	
df	49	
t Stat	6.474628278	
P(T<=t) one-tail	2.16176E-08	
t Critical one-tail	1.676550893	
P(T<=t) two-tail	4.32352E-08	
t Critical two-tail	2.009575237	

## 3) Attribute: Problem Solving—Student Competency

Variable 1 = Employer Ranking

Variable 2 = Student Ranking

Ho:  $\bar{x}_1 = \bar{x}_2$

Ha:  $\bar{x}_1 \neq \bar{x}_2$

t-Test: Two-Sample Assuming Unequal Variances		
Attribute: Problem Solving		
	Variable 1	Variable 2
Mean	3.4	4.516129032
Variance	0.5	0.324731183
Observations	25	31
Hypothesized Mean Difference	0	
df	46	
t Stat	6.393536174	
P(T<=t) one-tail	3.71365E-08	
t Critical one-tail	1.678660414	
P(T<=t) two-tail	7.42731E-08	
t Critical two-tail	2.012895599	

## Appendix D—Two Sample T-Tests: Attribute Importance

### 1) Attribute: College Major—Importance

Variable 1 = Employer Ranking

Variable 2 = Student Ranking

Ho:  $\bar{x}_1 = \bar{x}_2$

Ha:  $\bar{x}_1 \neq \bar{x}_2$

t-Test: Two-Sample Assuming Unequal Variances		
Attribute: College Major		
	Variable 1	Variable 2
Mean	3.56	4.129032258
Variance	0.59	0.849462366
Observations	25	31
Hypothesized Mean Difference	0	
df	54	
t Stat	2.519667494	
P(T<=t) one-tail	0.007368637	
t Critical one-tail	1.673564906	
P(T<=t) two-tail	0.014737274	
t Critical two-tail	2.004879288	



**2) Attribute: College GPA—Importance**

Variable 1 = Employer Ranking  
 Variable 2 = Student Ranking

Ho:  $\bar{x}_1 = \bar{x}_2$   
 Ha:  $\bar{x}_1 \neq \bar{x}_2$

t-Test: Two-Sample Assuming Unequal Variances		
Attribute: College GPA		
	Variable 1	Variable 2
Mean	3.32	3.774193548
Variance	0.56	0.847311828
Observations	25	31
Hypothesized Mean Difference	0	
df	54	
t Stat	-2.03666784	
P(T<=t) one-tail	0.023299432	
t Critical one-tail	1.673564906	
P(T<=t) two-tail	0.046598864	
t Critical two-tail	2.004879288	

**3) Attribute: Extracurricular Involvement—Importance**

Variable 1 = Employer Ranking  
 Variable 2 = Student Ranking

Ho:  $\bar{x}_1 = \bar{x}_2$   
 Ha:  $\bar{x}_1 \neq \bar{x}_2$

t-Test: Two-Sample Assuming Unequal Variances		
Attribute: Extracurricular Involvement		
	Variable 1	Variable 2
Mean	3	3.741935484
Variance	0.833333333	0.597849462
Observations	25	31
Hypothesized Mean Difference	0	
df	47	
t Stat	3.234414483	
P(T<=t) one-tail	0.001116655	
t Critical one-tail	1.677926722	
P(T<=t) two-tail	0.00223331	
t Critical two-tail	2.011740514	

**4) Attribute: Internship Experience—Importance**

Variable 1 = Employer Ranking  
 Variable 2 = Student Ranking

Ho:  $\bar{x}_1 = \bar{x}_2$   
 Ha:  $\bar{x}_1 \neq \bar{x}_2$

t-Test: Two-Sample Assuming Unequal Variances		
Attribute: Internship Experience		
	Variable 1	Variable 2
Mean	4.28	4.548387097
Variance	0.46	0.389247312
Observations	25	31
Hypothesized Mean Difference	0	
df	49	
t Stat	1.525410227	
P(T<=t) one-tail	0.066792999	
t Critical one-tail	1.676550893	
P(T<=t) two-tail	0.133585998	
t Critical two-tail	2.009575237	