



Journal of Service Science and Management



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Journal of Service Science & Management (JSSM) is an international multidisciplinary journal with the emphasis laid on the service innovation in the global economy and entrepreneurship, the latest management technologies. It also explores the contributions of knowledge discovery and information management research and applications. The goal of this journal is to keep a record of the state-of-theart research and promote the fast moving service science and management technologies.

Editor-in-Chief

Prof. Samuel Mendlinger

Boston University, USA

Subject Coverage

All manuscripts must be prepared in English, and are subject to a rigorous and fair peer-review process. Accepted papers will immediately appear online followed by printed in hard copy. The journal publishes the highest quality, original papers included but not limited to the fields:

- Behavioral Health Services
- Building Services
- Business Intelligence
- Business Management
- Business Process Re-Engineering
- Children and Youth Services
- Computational Economics
- Customer Capital Management
- Data Mining and Knowledge Discovery
- Decision Support System
- Economics and Management
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- Food Service
- Health Services
- Human Resources Management
- Information System Management
- Innovation and Entrepreneurship
- Intelligent Service
- Internet Services and Applications
- Knowledge Management and Semantic Web

- Managerial Economics
- Mental Health Services
- New Directions for Student Services
- Operational Research
- Pharmaceutical Health Services
- Planning, Scheduling and Project Management
- Psychological Services
- Public Administration
- Quality Management
- Regional Economics and Management
- Retailing and Consumer Services
- Risk Management
- Service Business
- Service Economics
- Service Industry Economics
- Service Oriented Computing and Applications
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- Software Engineering Management
- Supply Chain Management
- System Management Theory
- Tourism and Travel Industry
- Urban Economics and Planning
- Web Based Services and Applications

We are also interested in short papers (letters) that clearly address a specific problem, and short survey or position papers that sketch the results or problems on a specific topic. Authors of selected short papers would be invited to write a regular paper on the same topic for future issues of the JSSM.

Notes for Intending Authors

Submitted papers should not have been previously published nor be currently under consideration for publication elsewhere. Paper submission will be handled electronically through the website. All papers are refereed through a peer review process. For more details about the submissions, please access the website.

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